

Annexure – B**Format of Complaints against Custodians and DDPs to be displayed on their websites****A. Data for Month ending September 2024**

Sr. No	Received from	Pending at the End of the last month	Received during the month	Resolved during the month*	Total Pending at the end of month**	Complaints Pending > 1 month		Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depository (if relevant)	0	0	0	0	0	0	0
4	Other Sources (If any)	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

B. Trend of Monthly disposal of complaints for the Financial Year- 2024-2025

Sr. No.	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of the month **
1	April - 2024	0	0	0	0
2	May - 2024	0	0	0	0
3	June - 2024	0	0	0	0
4	July - 2024	0	0	0	0
5	August-2024	0	0	0	0
6	September-2024	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

** Inclusive of complaints pending as on the last day of the month.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

C. Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)-

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
4	2024-25	0	0	0	0
	Grand Total	0	0	0	0

CIN:- U67190GJ2008PTC053393

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