

Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer Care	JAIMIN RAJPUT	405/406, Iscon Avenue, Opp. Choice Restaurant, Swastik Cross Road, C. G. Road, Navarangpura, Ahmedabad, Gujarat 380009	+91 79 26564165	contactus@jambuwala.com	Mon – Fri (9:30 am To 6:00 pm)
Head of Customer Care	SWAPNIL SHAH	405/406, Iscon Avenue, Opp. Choice Restaurant, Swastik Cross Road, C. G. Road, Navarangpura, Ahmedabad, Gujarat 380009	+91 9099994207	swapnil@jambuwala.com	Mon – Fri (9:30 am To 6:00 pm)
Compliance Officer	KAMAL SHAH	405/406, Iscon Avenue, Opp. Choice Restaurant, Swastik Cross Road, C. G. Road, Navarangpura, Ahmedabad, Gujarat 380009	+91 9687654374	compliance@jambuwala.com	Mon – Fri (9:30 am To 6:00 pm)
CEO	KAMAL SHAH	405/406, Iscon Avenue, Opp. Choice Restaurant, Swastik Cross Road, C. G. Road, Navarangpura, Ahmedabad, Gujarat 380009	+91 9879513216	kamal@jambuwala.com	Mon – Fri (9:30 am To 6:00 pm)

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in/>

NSE - <https://investorhelpline.nseindia.com/NICEPLUS/>

BSE - <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

MCX - <https://www.mcxindia.com/Investor-Services>

NCDEX - <https://ncdex.com/investor-grievances/complaint-registration-form>

CDSL - <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/ Exchange portal.

CIN:- U67190GJ2008PTC053393

Registered Office :

405/406, Iscon Avenue, Opp. Choice Restaurant, Swastik Cross Roads, C.G.Road, Navrangpura, Ahmedabad – 380009, INDIA.

Ph.:+91 79 26564165 Email:contactus@jambuwala.com